

Ludwigshafen, December 2021  
General Management

### **Information on the Current Corona / Raw Materials Situation**

Dear Valued Customers,

Türmerleim GmbH remains at your service in times of Corona.

The safety of our employees is our top priority. Extensive, special hygiene measures have been put in place, in which all employees have been specially trained. Strict attention is paid to maintaining sufficient distance from each other, and our hygiene concept is regularly adapted to the latest developments. Special, strict hygiene instructions are in force for contact with drivers and contractor employees. All employees receive free self-tests daily, and most employees are now fully vaccinated. Our sales force observes all hygiene regulations and will be happy to visit you whenever you wish for advice or technical support.

Unfortunately, in the last few weeks, another issue is coming increasingly into focus, namely the supply of raw materials: We obtain most of our raw materials from German and European suppliers. Unfortunately, these suppliers are also suffering from the current extreme shortage of raw materials due to long-period plant standstills, increasing demand for raw materials from Asia, especially China, and disruptions in the global flow of goods due to a shortage of freight capacities. Some manufacturers have declared force majeure and are allocating goods based on availability, which is impacting the entire production chain; this is affecting the entire chemical industry. We have increased our inventories of key specific raw materials, and for raw material types that are needed in large quantities, we are also using specified second or third party suppliers, as far as contracts with our customers allow.

Transport/logistics/production: The situation is also tense within the EU, partly due to Corona, but also for the reasons mentioned above and high demand for heated transport.

We therefore ask for your understanding that there may occasionally be unforeseeable delays in delivery dates due to numerous factors beyond our control.

Therefore, we kindly ask you to place your orders as sufficiently in advance as at all possible.

Türmerleim GmbH

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