

Information for our customers and business partners in accordance with article 13 of the General Data Protection Regulation

May 2018

Dear customers and business partners of Türmerleim GmbH,

We have compiled the following details to inform you how Türmerleim processes your personal data. You will also learn how you can exercise your rights regarding your data.

If you still have any questions after you have read our information, we kindly ask you to contact your contact partner at Türmerleim GmbH or our data protection officer.

Who is responsible for data protection and who can I contact?

Türmerleim GmbH
Arnulfstrasse 43
67061 Ludwigshafen / Rhine
Telephone: +49 (0) 621 56 107-0
Telefax: +49 (0) 621 56 107-122
Email: info@tuermerleim.de

Contact address for the data protection officer: datenschutz@tuermerleim.de

What type of personal data do we process?

We process the name, contact data, contractual data and contact history of the contact partners of our customers and business partners.

How long is this data stored?

Data from our customers and contact partners is stored for as long as a business relationship exists or for as long as you express an interest in our products. Contractual data is stored for 6 years and financially relevant data for 10 years, in accordance with the statutory retention period.

For what purposes do we process this data?

We process this data when issuing quotations, processing purchase and sales orders and when invoicing. In individual cases, we use this data in order to give product information to our customers and potential customers. Furthermore, we provide our customers with technical information on our products and with the latest material safety data sheets.

Upon which legal basis do we process your data?

We collect and store customer data solely on the basis of contractual or pre-contractual relations. (Art. 6, lit b GDPR)

Who receives this data?

We do not pass on any customer data collected for our own purposes to third parties.

Are you obliged to provide us with this information?

If you do not enter into a contractual relationship with us, you are in no way obliged to provide us with your personal data.

Do we use automated decision-making or profiling?

We do not carry out any automated decision-making on the basis of your personal data. (Art.22 GDPR)

Your rights

According to chapter III of the GDPR, you have right to obtain information on the data stored relating to you. You have the right to rectify incorrect data, the right to have your data erased or the right to restrict the ways in which it is processed. You have the right to object to the processing of your data, the right to data portability as well as the right to withdraw preexisting consents if previously given.

You have the right to contact the data protection supervisory authorities of the Rhineland-Palatinate or any other supervisory authority, if you are of the opinion that the processing of your personal data by our company is not being carried out legitimately.